

Responsible Disclosure Policy

Overview

CloudCheckr believes in keeping its customer data secure and private. As a company, we have a vested interest in creating an application that keeps our customers' data safe. Security is a priority for us, and part of our way of demonstrating that priority is by ensuring that our Responsible Disclosure Policy allows the research community an opportunity to notify us of security threats that may impact the security of our customers.

CloudCheckr will engage with security researchers when vulnerabilities are reported to us in accordance with this Responsible Disclosure Policy. We will validate and fix vulnerabilities in accordance with our commitment to security and privacy. We won't take legal action against or suspend or terminate the accounts of those who discover and report security vulnerabilities in accordance with this Responsible Disclosure Policy. CloudCheckr reserves all legal rights in the event of any non-compliance.

How to Disclose

General Guidelines

- Do not utilize an exploit to view data without authorization or compromise the confidentiality, integrity, or availability of the data and our application
- Do not engage or perform any attacks that could harm the availability, integrity, or confidentiality of our application.
- Do not engage in social engineering against CloudCheckr employees, customers, or infrastructure.
- Do not engage in acts of intimidation or extortion.
- When in doubt, please email security@CloudCheckr.com to discuss.

Reporting Guidelines

CloudCheckr participates in a private program in HackerOne. In order to submit an issue, please contact us via HackerOne for an invite to the program. Do provide sufficient information to reproduce the problem, so we will be able to resolve it as quickly as possible.

Response and Recognition

We will investigate any details you provide and respond as soon as reasonably possible; this can be a few days to a few weeks. We do not offer a public bug bounty program, and compensation requests will not be considered in compliance with this Responsible Disclosure Policy.

Questions

If you have any questions regarding this Responsible Disclosure Policy, please do not hesitate to contact us by sending an email to security@CloudCheckr.com